New connections/Additional Load, where power supply can be provided from existing network

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	within 1(one) day from the date of receipt of full payment.	3100	12915	16015	8231	0	8231	7784
Where RoW or road cutting permission is required	within 9(nine) days from the date of receipt of full payment	74	297	371	145	0	145	226